

MICROSOFT NETWORKING SUPPORT TECHNICIAN, PATHWAY CERTIFICATE

Program Description

The Microsoft Networking Support Technician Pathway Certificate is designed to prepare students with analyzing, designing, implementing, and supporting Windows Server computer skills, general problem-solving, and troubleshooting skills necessary to obtain entry-level work, or continue towards their AAS in Computer Information Systems.

Program Outcomes

Students who successfully complete the Microsoft Networking Support Technician Pathway Certificate will:

1. Provide traditional technical support to users in a Microsoft desktop and server environment
2. Exhibit problem-solving and critical-thinking skills in an individual and/or team environment

Career Considerations

Students completing the courses necessary to earn the Microsoft Networking Support Technician Support certificate will possess the skills needed to analyze, design, implement, and support computers running Windows desktops and Servers in a small- to medium-sized standalone or domain-based environment; and exhibit problem-solving and critical thinking skills in an individual and/or team environment.

Program Course Requirements

Course	Title	Credits
First Year		
First Term		
CIS 140M	Intro to MS Operating Systems	4
Credits		4
Second Term		
CIS 240M	Windows Server Admin I	4
CIS 284	Network Security Fundamentals	4
Credits		8
Third Term		
CIS 279M	Windows Server Admin II	4
Credits		4
Total Minimum Credits		16

Advising Notes

- See advisor for course prerequisites